

# eOps Global

## Full Capabilities Deck

Proven Performance at Scale.

Architecting and Operating Enterprise Engines.

# Primary Operational Verticals

## 1. Global Remote Shared Services (Offshore)

Building and managing dedicated offshore operations from our Bengaluru HQ. We specialize in SLA-focused, End-to-End Operations to drastically reduce your overhead.

## 2. Custom Tech & Automations

We build custom automations to improve operational excellence. Instead of paying for rigid, off-the-shelf SaaS platforms, we build custom tech stacks designed exclusively for your specific operational challenges.

## 3. Venture Architecture

Corporate-to-Founder frameworks. We transform corporate expertise into launched independent agencies with full business model design, brand identity, and go-to-market execution.

# Specialized Offshore Operations

## **SCM & Inventory Management**

We run highly efficient Supply Chain Management and Inventory Operations. Our teams handle demand forecasting, procurement coordination, and real-time inventory synchronization.

## **SnOp & Strategic Transformations**

Our architects drive Strategic Transformations by aligning your sales and operational planning. We map out manual workflows and implement lean digital pipelines.

## **E-Commerce & Retail Ops**

SLA-driven End-to-End Operations for retail and e-commerce brands, including catalog management, vendor coordination, and supply chain micro-activities.

## **Equipment Rental Ops**

Remote management of complex dispatch logistics, contract verifications, and maintenance scheduling for equipment rental companies.

# The eOps Partnership

## Transparent Pricing

We offer transparent, custom monthly pricing tailored to your specific scale. Price is driven by volume, complexity, and current infrastructure.

## Flexible Contracts (No Lock-ins)

We are completely flexible. You hire us for whatever time you need with no lock-in periods (we just ask for advance notice). We don't operate like rigid traditional BPOs.

## 30-Day Embedded Onboarding

During the first 30 days, our architects facilitate a thorough knowledge transfer. By the end of month one, we reach a steady state, fully embedded in your brand to scale your operations.